

Frequently asked Questions:

1. **Does it collect Dust?** - Like on any other surface dust will collect. The Justick surface has a neutral polarity to the environment so it does not attract dust to its surface. However dust on the surface of Justick will remain and may resemble a pattern.
2. **How do I clean the Board?** - Adhesion can be affected by a dirty surface - in most cases the board can be wiped with a dry cloth or damp cloth without the use of chemicals. To remove oil and fatty marks a small amount of normal soap can be used on a damp cloth - make sure to wipe all residue soap off with a clean damp cloth where after the board must be wiped with a dry cloth - adhesion will return to normal after a few minutes. **A dry microfibre cloth can also be used.**
3. **Life Expectancy?** - The Justick products have been constructed from materials that will survive the expected environmental conditions, as well as wear and tear through use. Although the Justick surface is made of durable materials, avoid using sharp objects from cutting or scarring the surface. The damaged surface will likely still operate but prolonged use or cleaning may damage it further.
4. **Warranty?** – Our products carry a standard 2 year warranty.
5. **What about damage?** - Avoid cleaning the surface with anything other than water. In other words do not use detergents of any sort, or solvent based cleaners. This might damage the surface temporary or permanently.
6. **Can the Boards be Harmful?** - The Justick technology is safe. The design and patents cover critical aspects of safety to ensure that it is not harmful. It is however important to follow the normal precautions with regards to installations where mains electricity is being used to power the unit. Follow instructions and disconnect from mains before cleaning the Justick surface.
7. **Battery Life?** - Justick is designed to be optimally efficient with regards to energy consumption. The standard Justick product uses less than 2 milli watt. This means that on battery power only the unit should operate continuously for more than 9 (nine) months. Batteries available on the market differ greatly so the user should be selective about what they use. An Alkaline battery is preferable. All Justick products are designed to operate off batteries. When mains power is used the batteries are left on standby. Battery life is considerably longer as it is only used during the time the power is off.
8. **How much electricity/energy is consumed?** - The standard Justick product uses less than 2 milli watt. The energy consumed by Justick out of an adaptor connected to the mains electricity is considerably insignificant compared to any other device.
9. **What happens when the power goes off?** - All Justick products are designed to operate off batteries and mains power. When mains power is used, the batteries are left on standby. Whenever the mains power goes off, the battery power is used. Battery life is considerably longer as it is only used during the time the power is off.
10. **How do I know when the battery is flat?** - The surface adhesion becomes weaker and a warning light flashes as the battery power runs low.
11. **Is the battery rechargeable?** - The current Justick product cannot recharge the battery, although rechargeable batteries can be used. Future designs may include rechargeable, AAA as well as solar options.
12. **Can I leave it outside?** - The Justick surface is not designed for outdoor operation. Although it will function outdoors in conditions of heat, humidity, rain and wind the surface adhesion will either be ineffective or damage may occur.
13. **What happens when it gets wet/high humidity?** - Justick is designed to operate in humid conditions. If the Justick surface is wet it will indirectly affect the adhesion performance. More specifically, adhesion will be affected if any object such as paper becomes excessively damp.
14. **What is the effect on CD's or Credit Cards?** - Justick will not damage CD's or Credit Cards and their data. Justick provides an electro-adhesion force which is a NON-Magnetic and NON-invasive force, which holds flat objects evenly and firmly across its entire surface without damaging them at all.

15. What won't stick?

- a. Damp paper;
- b. Certain Plastics;
- c. Fabrics without considerable smooth/flat surface objects.

16. **What various options is the Justick surface available in?** – The Justick surface is either a matte black surface, slightly embossed or a white matte surface.

17. **What about non-standard/custom products?** – We prefer to keep to our standard catalogue but if larger quantities are ordered it might be considered.